

PRESS RELEASE

Uintah Basin Rehabilitation and Senior Villa Earns 2017 Silver National Quality Award

July 11, 2017: For the second year in a row Uintah Basin Rehabilitation and Senior Villa (The Villa) has been recognized by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL) for the quality of care its staff provides.

The Villa has earned the AHCA/NCAL's 2017 Silver Achievement in Quality Award, the second of three distinctions possible through the organizations' National Quality Award Program. The program was established in 1996 and spotlights providers across the nation who have demonstrated their commitment to improving the quality of care for residents and patients in long-term and post-acute care centers and communities.

"We are honored to be recognized for what we've accomplished so far as we continue to make improvements in the quality of care we provide," Villa Administrator Jeff Chamberlain said. "Simply going through the process of applying for the Silver Award has already helped us identify ways to achieve better outcomes for our residents and patients."

Based on the core values and criteria of the Baldrige Performance Excellence Program, which is also the foundation of the metric-based AHCA/NCAL Quality Initiative, the National Quality Award Program challenges providers to achieve performance excellence through three progressive levels – Bronze, Silver and Gold. At the Silver level, members develop and demonstrate effective approaches that help improve performance and health care outcomes.

"I am honored to recognize this year's Silver Award recipients for their dedication to delivering quality care," said Alana Wolfe, Chair of the AHCA/NCAL National Quality Award Board of Overseers. "I applaud The Villa's ability to effectively apply the Baldrige criteria to improve quality performance."

The Villa earned the AHCA/NCAL's Bronze Commitment to Quality Award in 2016. Within weeks of receiving the award, Chamberlain and his team decided to begin the application for the Silver Award, despite being told that it often takes health-care providers several years after earning the Bronze to earn the Silver.

"I firmly believe we have quality people and processes in place at The Villa. That allows us to provide our residents and patients with excellent care," Chamberlain said. "I was confident that the judges of our Silver award application would recognize this as well."

As a recipient of this year's Silver Award, The Villa can now advance to developing approaches that meet the criteria required for the Gold Excellence in Quality Award.

The Villa will receive its Silver Award during the AHCA/NCAL's 68th Annual Convention & Expo in Las Vegas, Nevada, Oct. 15-18, 2017.



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ABOUT UINTAH BASIN REHABILITATION AND SENIOR VILLA

Uintah Basin Rehabilitation and Senior Villa (The Villa) is the premier provider of subacute rehabilitation and long-term care services in northeastern Utah. The Villa is operated by Uintah Basin Healthcare to serve the residents of Daggett, Duchesne and Uintah counties. A state-of-the-art skilled nursing facility, The Villa opened in 2008 and has a state license for 90 beds.

ABOUT AHCA/NCAL

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represent more than 13,000 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and developmental disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail, elderly and individuals with disabilities who receive long term or post-acute care in our member facilities each day. For more information, please visit www.ahca.org or www.ncal.org.