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UINTAH BASIN HEALTHCARE

FOR IMMEDIATE RELEASE

## PRESS RELEASE

### FASTHEALTH SECURITY INCIDENT

**April 30, 2018:** In a letter dated April 23, 2018, FastHealth, a contracted vendor of Uintah Basin Healthcare providing website services, notified select individuals of a security incident that may have involved personal information submitted via an online form through the hospital's website. Information at risk included name and social security number, which we believe to have been stored in prior year's career application forms. This security breach affected healthcare entities currently or previously contracted with FastHealth across the nation.

FastHealth reports that on November 2, 2017, they received a report from law enforcement indicating that an unauthorized third party may have accessed or acquired certain information from FastHealth databases. They immediately began an investigation and hired a leading computer security firm to assist with the investigation. The investigation determined that in mid-August 2017, an unauthorized third party was able to access FastHealth's web server and may have been able to acquire information from certain databases. FastHealth undertook a comprehensive review of the information in the databases involved, which analysis was completed on January 26, 2018.

FastHealth states that to date, there is no indication that personal information has been misused in any way. As a precaution, FastHealth has secured the services of *Kroll* to provide identity monitoring at no cost to affected individuals for one year. Individuals receiving the letters may follow the steps provided within the letter to activate and take advantage of their identity monitoring services, free of charge. *We strongly encourage all individuals receiving a letter to take advantage of this offering.*

FastHealth is implementing a new encryption solution for sensitive personal information that is stored and maintained and is strengthening their data protection and security protocols.

Although it is the vendor's responsibility to protect and secure their database, Uintah Basin Healthcare monitors vendor relationships closely and has already made significant changes. Any online forms containing an individual's information, including online bill-pay and career applications, are no longer in use through FastHealth. Website hosting for our organization will be transitioning within the next 30 days to a top-rated HIPAA secure website design company. We will no longer utilize FastHealth for any services at that time.

**If you received a letter:** We sincerely apologize for any inconvenience or concern this incident may cause you. If you have any questions, please call FastHealth at 1-833-215-3730, Monday through Friday from 7:00 am to 4:00 pm Mountain Time. You may also speak to a local Uintah Basin Healthcare representative by calling Danelle Brinkerhoff, Human Resources at (435)722-6189, Randall Bennett, VP of Human Resources at (435)722-6128 or Roger Burton, VP of Quality at (435)725-2065.

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Uintah Basin Healthcare is a community not-for-profit healthcare system, serving the Uintah Basin since 1944. Today, Uintah Basin Healthcare is the largest and most comprehensive rural-based independent healthcare system in the state of Utah.